

## **Biography**

### **Ericka B. Gray**

#### **Current Appointments, Memberships, and Pro Bono Service**

Massachusetts Trial Court Standing Committee on Dispute Resolution - Member Appointed 2005  
Association for Conflict Resolution - Co-Chair, Advanced Practitioner Standards Committee, Workplace  
Section, member of Leadership Council; Advanced Practitioner Member of both Workplace Section  
and Family Section

New England Regional Chapter - Association for Conflict Resolution – former Board Member and  
Officer

American Bar Association Section on Dispute Resolution - Member

#### **Mediation Roster Memberships**

Centre for Mediation and Dispute Resolution  
CLC, Inc.

Insight Partners LLP

Massachusetts Office of Dispute Resolution

National Association of Securities Dealers

U.S. Dept. of Justice's ADA Mediation Program

U.S. Equal Employment Opportunity Commission

#### **Conflict Management and Consulting Experience**

Ericka Gray has been a full-time management and dispute resolution professional since 1987 and has been providing conflict management, mediation, training and consulting services since 1985. Ericka's experience covers a broad range of issues and clients. She consults to a number of corporations, government and non-profit organizations to provide strategic planning, management consulting, conflict intervention, training, and dispute resolution systems design services relating to change initiatives, communication, interpersonal, and workplace issues. In addition to employment and workplace issues, including discrimination, sexual harassment, ADA, ADEA, and other claims, Ms. Gray is experienced in mediating disputes involving business, such as contract, dissolution, securities and financial, as well as health care, including mental health; divorce and family business, trust and estate issues; personal injury; professional liability; insurance coverage; and many other types of claims.

Ericka served as the founding Executive Director of the Middlesex Multi-Door Courthouse in Cambridge, MA (1989-1993) and as Director of the Superior Court's Comprehensive Justice Center in Burlington County, NJ (1987-1989). She was a senior mediator, trainer, and director of professional services for Endispute, and subsequent to a merger, for JAMS (1993-1995) and served as the Executive Director for the Academy of Family Mediators (1995-1998). She has maintained a full-time solo practice since 1998.

#### **Teaching and Training Experience**

Ericka has taught mediation at Boston College Law School since 1992 and at Suffolk University Law School in Boston since 2000. She serves as co-chair of the Suffolk University Law School Student ADR Group. An experienced trainer of mediation, facilitation, and negotiation skills, she has provided training to judges, lawyers, law students, government administrators, mental health professionals, corporate human resource and management personnel, and court personnel. Clients have included the NH Superior Court, Blue Cross Blue Shield of Massachusetts, Marriott Corporation, Massachusetts General Hospital, Harvard University, the Cambridge, MA Human Rights Commission, Genzyme Corporation, Polaroid Corporation, and many more.

She has provided mediation training in community, organizational, government and corporate settings. Ms. Gray served on the faculty of the National Judicial College and traveled extensively as a special advisor to the American Bar Association's Section on Dispute Resolution for presentations to judges and lawyers about all forms of dispute resolution.

A licensed psychologist, Ericka previously was employed in the design and delivery of health care services for Pennsylvania Hospital and practiced as a psychologist in community mental health and managed care settings, as well as maintaining a private practice for many years prior to relocating to the Boston area in 1989.